

CITY OF QUINCY

CITY HALL
730 MAINE
QUINCY, IL. 62301-4056
(217) 228-4500



CITY TREASURER'S OFFICE
730 MAINE
QUINCY, IL. 62301-4056
(217) 228-4575

City of Quincy HERO (Helping Establishments Re-Open) Program

The Helping Establishments Re-Open (HERO) program is an economic tool established by the City to encourage Quincy residents to patronize local businesses forced to close or reduce operations during the COVID-19 global pandemic. HERO provides Quincy residents a credit on a future water bill if they make purchases at qualifying local retail establishments and/or restaurants.

- **Who Qualifies:** Each residential household is eligible for the HERO program as long as the household is a Quincy water customer (limit one credit per household).
- **What's Offered:** A one-time, \$25-credit on a water bill (Up to 4,000 credits will be offered on a first-come, first-served basis.)
- **How Is A Credit Earned:** A total of \$150 (pre-tax) must be spent at qualifying retail stores and local restaurants.
- **When:** The purchases from qualifying businesses must be made from July 6, 2020 through August 31, 2020.

Restrictions / Limitations

1. Purchases made at restaurants and non-essential retail stores, such as boutiques, salons, studios and clothing stores, forced to shut down or reduce operations per the Governor's Executive Order #2020-10, qualify for the HERO program. The restaurants or other non-essential retail stores must be located within city limits.
2. Purchases made at essential businesses, including but not limited to grocery stores, gas stations, home improvement stores, garden centers, liquor stores, cannabis dispensaries and pharmacies do not qualify for the HERO program. Video Gaming Parlors and Video Gaming purchases do not qualify for the HERO program. Online purchases do not qualify for the HERO program.
3. Proof of purchase must be submitted with the credit request form. Original store receipt(s), with pre-tax spending amount, is/are required.
4. Purchases from multiple stores, multiple purchases from the same store, and/or the purchase of gift cards may be combined to reach the minimum \$150 pre-tax threshold.

5. A credit request form with receipts must be submitted to the City Treasurer's Office by September 30, 2020.

6. A one-time credit will be applied to a future water bill within 60 days after receipt of the completed Credit Request Form and accompanying receipts; account must be in good standing to receive credit.

How to Apply

To apply, complete the water bill credit request form and submit it along with receipts to the City of Quincy:

- 1) by mail to "City of Quincy - 730 Maine St. – Quincy, IL 62301",
- 2) by using the drop box at City Hall or
- 3) by using the drive-up window behind City Hall.

Please keep a copy of your application and receipts for your records, if desired.

The city of Quincy reserves the right to reject any incomplete or illegible application