

This report summarizes the quality of water that we provided last year, including details of where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. We are committed to providing you with this information because informed customers are our best allies.

This report is intended to provide you with important information about your drinking water and the efforts made by the Department of Utilities to provide safe drinking water. This report includes drinking water facts and contaminants detected in your drinking water supply for the period of January 1 through December 31, 2020. Each year, we will provide you a new report. If you need help understanding this report or have general questions, please contact the person listed below.

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Contact Name: Jeffrey Conte
Telephone Number: (217) 228-4527
E-mail: jconte@quincyl.gov

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled Utilities Committee meetings. Utilities Committee meetings are held the first Thursday of each month at 4:00 PM in City Hall (730 Maine Street, Quincy, Illinois). Before we begin listing our unique water quality characteristics, here are some important facts you should know to help have a basic understanding of drinking water in general.

Sources of Drinking Water

Quincy's water comes from the Mississippi River, which is a surface water. Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems, hence, the reason for mandatory treatment for all surface water supplies in Illinois. Mandatory treatment includes coagulation, sedimentation, filtration, and disinfection. Within the Illinois portion of the Mississippi River Watershed many commodities, including manufactured goods, petrochemicals, and pesticides are transported along the river system. The production, storage, and transportation of these commodities are a major concern, especially when occurring near surface water intakes. In addition, agricultural runoff within the Illinois portion of the Mississippi River Basin contributes to the susceptibility of the Quincy intakes. With high flow rates and long distances of travel on the Mississippi River, critical areas can be extensive. The critical area for the Quincy intake was determined using data from a joint U.S. Environmental Protection Agency/U.S. Geological Survey project. This project used a computer modeling program (SPARROW) to determine travel times on major rivers in the United States. Accidental spills of hazardous materials into navigable waterways are a major concern because of their frequency in the United States in recent years. Illinois has access to 1,116 miles of inland waterway that can handle commercial barge traffic. These include the Upper Mississippi River, Illinois River Waterway, and the Ohio River. Along these waterways are numerous facilities that load and unload hazardous materials. Analysis of reported spills indicate that between 1974 and 1989, 794 accidental spills of hazardous materials occurred along Illinois waterways. Approximately 92% of these spills occurred along the Mississippi and/or the Illinois River. A critical area of concern (Zone 1) for the Quincy surface water intake has been defined. Spills occurring in this critical area will travel to the intake in five hours or less, making contingency planning and spill reporting a major concern in this watershed. Further information concerning spill response planning on the Mississippi River may be found in U.S. EPA's website at www.epa.gov/region5/oil and at U.S. Geological Survey's website ftp://ftp.umesc.er.usgs.gov/pub/gis_data/oil_spill.

The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please call the Department of Utilities. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at: <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Other Facts about Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in the source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

2020 Regulated Contaminants Detected

The next several tables summarize contaminants detected in your drinking water supply. Here are a few definitions and scientific terms which will help you understand the information in the contaminant detection tables.

Action Level (AL)	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Action Level Goal (ALG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.
Avg	Regulatory compliance with some MCLs is based on running annual average of monthly samples.
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level (MCL)	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the Maximum Contaminant Level Goal as feasible using the best available treatment technology.
Maximum Contaminant Level Goal (MCLG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum Residual Disinfectant Level (MRDL)	The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal (MRDLG)	The level of disinfectant in drinking water below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
N/A	Not Applicable
NTU	Nephelometric Turbidity Units
pCi/L	picocuries per liter (a measure of radioactivity)
ppb	parts per billion or micrograms per liter (ug/L) - or one ounce in 7,350,000 gallons of water.
ppm	parts per million or milligrams per liter (mg/L) - or one ounce in 7,350 gallons of water.
Treatment Technique or TT	A required process intended to reduce the level of a contaminant in drinking water.

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Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90 th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2020	1.3	1.3	0.033	0	ppm	No	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead	2020	0	15	0.7	0	ppb	No	Corrosion of household plumbing systems; erosion of natural deposits.
Disinfectants & Disinfection Byproducts	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chloramines	2020	3.1	3 – 4	MRDLG = 4	MRDL = 4	ppm	No	Water additive used to control microbes.
Haloacetic acids (HAA5)	2020	27	4– 30	No goal for total	60	ppb	No	By-product of water disinfection.
Total Trihalomethanes (TTHM)	2020	48	31 – 54	No goal for total	80	ppb	No	By-product of water disinfection

Note: Compliance for Disinfection Byproducts (HAA5 and TTHM) is measured based on the running annual average, i.e. the average of all samples taken within the 12-month period preceding the sample date. The Highest Level Detected for Disinfection Byproducts (HAA5 and TTHM) is the highest of the running annual averages for 2020, not the highest single measurement.

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	2020	0.91	0.91-0.91	2	2	ppb	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chromium	2020	2.3	2.3-2.3	100	100	ppb	No	Discharge from steel and pulp mills; Erosion of natural deposits
Cyanide	2020	3.6	3.6-3.6	200	200	ppb	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories.
Fluoride	2020	0.56	0.41-0.56	4	4	ppm	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate (measured as Nitrogen)	2020	2.9	2.9-2.9	10	10	ppm	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Sodium	2020	15	15 – 15	N/A	N/A	ppm	No	Erosion from naturally occurring deposits; Used in water softener regeneration.

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Radiological Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	2020	0.808	0.808 – 0.808	0	5	pCi/L	No	Erosion of natural deposits.
<i>Note: The state requires monitoring of certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Therefore, some of this data may be more than one year old.</i>								
Synthetic Organic Contaminants including Pesticides and Herbicides	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
2, 4-D	2020	0.1	0 – 0.1	10	10	ppb	No	Runoff from herbicide used on row crops.
Atrazine	2020	0.83	0.042-0.83	3	3	ppb	No	Runoff from herbicide used on row crops.
Turbidity		Limit (Treatment Technique)		Level Detected		Violation		Likely Source of Contamination
Highest Single Measurement		1 NTU		0.2 NTU		No		Soil Runoff
Lowest Monthly % Meeting Limit		0.3 NTU		100%		No		Soil Runoff
<i>Note: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.</i>								
Total Organic Carbon	The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set by the Illinois Environmental Protection Agency.							

Violations Table

The following table list all violations that occurred during 2020:

Contaminant or Program	Violation Type	Violation Duration Start Date – End Date	Violation Explanation
2, 4, 5-TP (Silvex)	Monitoring, Routine Major	04/01/20 – 06/30/20	We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the second quarter (April 1 through June 30) of 2020, required sampling for synthetic organic compounds was completed however the results were submitted to the Illinois EPA outside of the required time, which is a monitoring violation.
2, 4-D	Monitoring, Routine Major	04/01/20 – 06/30/20	
Alachlor	Monitoring, Routine Major	04/01/20 – 06/30/20	
Aldrin	Monitoring, Routine Major	04/01/20 – 06/30/20	
Atrazine	Monitoring, Routine Major	04/01/20 – 06/30/20	
Benzo (a) pyrene	Monitoring, Routine Major	04/01/20 – 06/30/20	
Carbonfuran	Monitoring, Routine Major	04/01/20 – 06/30/20	
Chlordane	Monitoring, Routine Major	04/01/20 – 06/30/20	
Dalapon	Monitoring, Routine Major	04/01/20 – 06/30/20	
Di (2-ethylhexyl) adipate	Monitoring, Routine Major	04/01/20 – 06/30/20	
Di (2-ethylhexyl) phthalate	Monitoring, Routine Major	04/01/20 – 06/30/20	
Dibromochloropropane	Monitoring, Routine Major	04/01/20 – 06/30/20	
Dieldrin	Monitoring, Routine Major	04/01/20 – 06/30/20	
Dinoseb	Monitoring, Routine Major	04/01/20 – 06/30/20	
Diquat	Monitoring, Routine Major	04/01/20 – 06/30/20	
Endothall	Monitoring, Routine Major	04/01/20 – 06/30/20	
Endrin	Monitoring, Routine Major	04/01/20 – 06/30/20	
Ethylene dibromide	Monitoring, Routine Major	04/01/20 – 06/30/20	
Heptachlor	Monitoring, Routine Major	04/01/20 – 06/30/20	
Heptachlor epoxide	Monitoring, Routine Major	04/01/20 – 06/30/20	
Hexachlorobenzene	Monitoring, Routine Major	04/01/20 – 06/30/20	
Hexachlorocyclopentadiene	Monitoring, Routine Major	04/01/20 – 06/30/20	
Lindane	Monitoring, Routine Major	04/01/20 – 06/30/20	
Methoxychlor	Monitoring, Routine Major	04/01/20 – 06/30/20	
Oxamyl (Vydate)	Monitoring, Routine Major	04/01/20 – 06/30/20	
PCBs (Polychlorinated biphenyls)	Monitoring, Routine Major	04/01/20 – 06/30/20	
Pentachlorophenol	Monitoring, Routine Major	04/01/20 – 06/30/20	
Picloram	Monitoring, Routine Major	04/01/20 – 06/30/20	
Simazine	Monitoring, Routine Major	04/01/20 – 06/30/20	
Toxaphene	Monitoring, Routine Major	04/01/20 – 06/30/20	