



May 23, 2012

The Honorable John Spring
Mayor
City of Quincy
730 Maine St.
Quincy, IL 62301

RE: Important Information – Price Adjustments

Dear Mayor Spring:

Beginning June 24, 2012, we are adjusting some of our prices in your community.

While we have been highly focused on controlling our costs for the benefit of our customers, we continue to invest in next-generation technology and equipment to support new product features, more programming choices and to improve the customer experience. These investments make it possible to provide the additional HD and now 3D channels customers demand while delivering continued innovations such as digital video and sound, VOD, a new interactive guide, advanced digital voice services, and unbelievably fast Internet download speeds.

At Comcast, we're focused on transforming our products by adding the content, interactivity and new features that customers want in order to bring them the greatest value in entertainment. And we stand behind it all with the Comcast Customer Guarantee, our promise to provide a consistently superior experience backed by 24/7 customer service, more convenient appointments and the best products and services.

The enclosed attachment will provide you with further detailed information regarding the scheduled price adjustment. In addition, beginning July 24, 2012 Comcast will charge \$1.99 per month for each new Digital Adapter Additional Outlet Service subscribed to on or after July 24, 2012, by customers with Digital Starter and above video services.

Customers will receive notification of these changes through a message on their monthly billing statement. As always, if you should have any questions or concerns regarding this matter, or any matter, please feel free to contact me at (217) 527-2905.

Sincerely,

A handwritten signature in black ink that reads "Libbie Stehn Tumulty". The signature is written in a cursive, flowing style.

Libbie Stehn Tumulty
Government Affairs Manager

The following equipment prices will be changing beginning with customer bills dated June 24, 2012:

TYPE OF EQUIPMENT	CURRENT PRICE	NEW PRICE
Remote Control	\$ 0.22	\$ 0.20
Limited Basic Only Converter	\$ 0.63	\$ 1.00
HD Digital Converter (Limited Basic Only)	\$ 2.50	\$ 2.50
Digital Converter	\$ 2.17	\$ 2.50
CableCARD (2 nd card in same device)	\$ 1.18	\$ 1.15