

RECEIVED APR 20 2012



April 17, 2012

The Honorable John Spring  
Mayor  
City of Quincy  
730 Maine St.  
Quincy, IL 62301

RE: Important Information – Price Changes

Dear Mayor Spring:

Beginning May 18, 2012, we are adjusting some of our prices in Quincy.

While we have been highly focused on controlling our costs for the benefit of our customers, we continue to invest in next-generation technology and equipment to support new product features, more programming choices and to improve the customer experience. These investments make it possible to provide the additional HD channels customers demand while delivering continued innovations such as digital video and sound, VOD, a new interactive guide, advanced digital voice services, and unbelievably fast Internet download speeds – with plans now up to an amazing 105 Mbps.

At Comcast, we're focused on transforming our products by adding the content, interactivity and new features that customers want in order to bring them the greatest value in entertainment. And we stand behind it all with the Comcast Customer Guarantee, our promise to provide a consistently superior experience backed by 24/7 customer service, more convenient appointments and the best products and services. The enclosed attachment will provide you with further detailed information regarding the scheduled price adjustment.

As always, if you should have any questions or concerns regarding this matter, or any matter, please feel free to contact me at (217) 527-2905.

Sincerely,

A handwritten signature in black ink that reads "Libbie Stehn Tumulty". The signature is written in a cursive, flowing style.

Libbie Stehn Tumulty  
Government Affairs Manager

## QUINCY & ADAMS COUNTY SERVICES AND PRICING

Effective May 18, 2012

	CURRENT PRICE	NEW PRICE
<b>VIDEO SERVICES (monthly)</b>		
Limited Basic	\$13.99	<b>\$17.99</b>
Expanded Basic (requires purchase of Limited Basic)	\$48.96	<b>\$47.96</b>
Digital Starter	\$62.95	<b>\$65.95</b>
Digital Preferred	\$79.90	<b>\$83.90</b>
Digital Premier	\$120.95	<b>\$124.95</b>
CableLatino	\$23.98	<b>\$27.98</b>
Digital Additional Outlet Service Preferred Tier <sup>1</sup>	\$7.95	<b>\$8.95</b>
Sports Entertainment Package <sup>1</sup>	\$16.95	<b>\$17.95</b>
Standard Cable Package <sup>2</sup> Not available for new subscription	\$7.95	<b>\$8.95</b>
Digital Choice Tier <sup>2</sup> Not available for new subscription	\$51.95	<b>\$57.95</b>
	\$12.00	<b>\$16.00</b>

### **TRIPLE PLAY PACKAGES (monthly)**

Starter XF Triple Play Bundle	\$129.99	<b>\$139.95</b>
Preferred XF Triple Play Bundle	\$139.99	<b>\$149.95</b>
HD Preferred XF Triple Play Bundle	\$149.99	<b>\$159.95</b>
HD Preferred Plus XF Triple Play Bundle	\$169.99	<b>\$179.95</b>
HD Premier XF Triple Play Bundle	\$199.99	<b>\$209.95</b>
HD Complete XF Triple Play Bundle	\$229.99	<b>\$239.95</b>

### **MISCELLANEOUS FEES (monthly)**

Service Protection Plan	\$2.99	<b>\$3.95</b>
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Prices shown are for residential service only and do not include federal, state and local taxes, FCC user and franchise fees or Regulatory Recovery fees or other related costs. Prices, services and features are subject to change. Not all services are available in all areas. Feature and content availability varies by service plan and market.

<sup>1</sup> Requires Digital Starter.

<sup>2</sup> Effective 11/18/11, was no longer available for new subscription.