



October 13, 2011

The Honorable John Spring
Mayor
City of Quincy - via email
730 Maine St.
Quincy, IL 62301

Re: Change to the Comcast channel line-up in your community

Dear Mayor Spring:

As part of Comcast's continuing effort to keep you informed of changes impacting our customers in your community, I wanted to provide you with information regarding a few changes to the Comcast channel line-up.

Beginning on December 14, 2011, *BBC America* will relocate from the Digital Preferred package to the expanded basic channel line-up as part of the Digital Starter package. *BBC America* will remain on channel 173. Customers subscribing to the Digital Preferred package will continue to be able to view *BBC America* as Digital Starter is a component of the Digital Preferred package.

Customers will be notified in advance of these changes. Please feel free to contact me if you have any questions or would like additional information, I can be reached at (217) 527-2905.

Sincerely,

A handwritten signature in black ink that reads "Libbie A. Stehn".

Libbie Stehn
Government Affairs Manager