



RECEIVED MAR 17 2009

Comcast Cable
1504 E. Jackson
Macomb, IL 61455

March 16, 2009

Mayor John Spring
730 Maine Street
Quincy, IL 62301

RE: Changes to front counter walk-in hours

Dear Mayor Spring,

In our continuing effort to keep you informed we are alerting you of our new front counter walk-in hours in Macomb.

Beginning March 9th 2009 we began closing the walk-in center on Saturdays. The walk-in center will be open from 9am to 5:30 pm Monday to Friday. We will be closed from 1pm to 2pm each weekday. Phone hours will not be changing. Customers may still contact us 24 hours per day 7 days per week at 1-800-824-0454.

Customers can now pay on-line, direct deposit, credit card by phone, auto-pay as well as put payments in drop boxes 24 hours per day.

Please feel free to contact me if you have any questions or would like to discuss any additional information regarding these changes. I can be reached at 309-836-4001 or via e-mail at Dominick_Ascone@cable.comcast.com.

Sincerely,

Dominick Ascone
General Manager
Quincy-Macomb